



Dear participants of the Active Week 2020,

the global impact of coronavirus seems to stop the world in these times and turn all our lives upside down. Your organisation team and TUI as your tour operator partner are aware of how much you as our important customers and friends are affected by this. Rest assured: We are in constant and active exchange with the responsible persons of the individual departments of TUI, the airline and the GRECOTELS OLYMPIA Riviera, your active week resort in the Peloponnese.

As of today, Greece is considered to be a safe travel destination. There is no official travel warning. Therefore trips to Greece are still offered. So the Active Week should also take place according to plan.

Of course, we know that all participants have been looking forward to this active week for a long time and also that your active week conveys a special kind of joy of life. The parties, the welcome, the team meetings and the congresses on a larger scale. All this characterizes the unmistakable frame of your activity week.

Precisely for this reason and because of the continuing spread of the respiratory disease COVID-19 and the associated worries and concerns of many participants, your organization team approached us and asked us to find a special solution for the entire group.

Essentially, the request was for a postponement to next year.

A special solution could only be created by giving TUI the promise in return that the advance payments made would be used for the next use.

After consultation with the responsible persons and after intensive negotiations we can assure you today that we will suspend the Active Week 2020 and offer it at the same conditions for 2021. Furthermore, the package also includes a credit solution for participants who cannot yet plan for the coming year.

The active week of Team Fair & Fun will be postponed to 08 - 15.10.2021

The active week of the team Hain & Merkel is moved to the date 15-22.10.2021



The motives for this decision were made in the interest of all participants and to protect the personal liability of the organizers in case of damage.

You can inform us of your personal decision on the following page with the following options.

- 1) Rebooking to the new date of the active week
- 2) Credit balance on the payment made to TUI Deutschland
- 3) Rebooking free of charge for the same or higher price
- 4) Rebooking against fee to a more favourable travel price
- 5) Cancellation of the trip for a fee as per TUI General Terms and Conditions



[HERE IS YOUR PERSONAL DECISION](#)



The most important questions and answers are online

Surely you will have many questions around this topic. We have summarized all information and details for you here so that you can find quick and specific answers.

[\(QUESTIONS/ANSWERS PDF\)](#)

Dear friends and participants of the active weeks. We will continue to give everything to enchant you with a smile. Thank you for your understanding and trust in your organizing team and our TUI team. And, we do not want to forget, postponed is not cancelled.

Stay healthy, take care of yourself, continue to infect many people with your zest for life and look forward to the next Active Week 2021 together with us.

Your TUI Germany

Active week team from Cologne

Evangelos Kouklinos (Lucky)

Cologne, 27.07.2020